AMERICA'S STAR LIBRARIES

THE *LJ* INDEX OF PUBLIC LIBRARY SERVICE 2020

By Keith Curry Lance

This is the 13th year of the *LJ* Index of Public Library Service and Star Library ratings. The 2020 scores and ratings are based on FY18 data from the Institute of Museum and Library Services (IMLS) Public Library Survey (PLS). Because of that delay, they don't reflect the impact of the coronavirus; that won't be reflected in the data until 2022.

The big news in this year's edition is that successful retrievals of electronic information (e-retrievals)—measuring usage of online content, such as databases, other than by title checkout—joins the six other measures that determine the *LJ* Index: physical circulation, circulation of electronic materials, library visits, program attendance, public internet computer use, and Wi-Fi sessions. The addition builds on last year's new measure, Wi-Fi sessions, and is likely to be followed by library website visits next year, as PLS began collecting that data in 2018. Together with 2016's addition of electronic circulation, they will build a much more complete picture of digital library use than was previously possible. Now that electronic circulation has been well established as a separate statistic, as of this year we have also replaced total circulation with physical circulation, so that e-circulation is not counted twice.

SCREENING FOR EXTREME OUTLIERS

This year's edition of the *LJ* Index also incorporates, for the first time, a new criteria for libraries to achieve Star Library status. To address the longstanding, growing problem of extremely high statistical outliers, we have introduced a bar on the extent to which a highly extraordinary outlier on a single per-capita statistic will be allowed to earn a library star status. A library's *LJ* Index score will not earn it star status if any of its seven per-capita figures is three or more standard deviations above its expenditure category average (the widely accepted statistical standard for an outlier) and if the standard score (a translation of the reported figure to its number of standard deviations from its group mean) for any such statistic accounts for half or more of the library's total raw *LJ* Index score (which, currently, is the sum of the standard scores for the seven per-capita statistics).

While a figure that is more than three standard deviations from a spending peer group's average is highly likely to be erroneous—or at least non-comparable to other figures for its group—that is not assumed by the application of this new criterion. Unusual circumstances often generate exceptional statistics. The greater concern in determining Star Library status is to avoid circumstances in which a single highly extreme outlier for a library, even if it is accurate, is allowed to overcompensate for six other relatively lackluster figures.

Given the combined impact of these changes, it is little surprise that there are a record number of new Star Libraries this year.

MISSING MEASURES

One-hundred-and-fifteen—more than two out of five—of 2020's 262 Star Libraries were not Star Libraries in 2019. There was a dramatic drop in the number of

KEITH CURRY LANCE (KEITHLANCE@COMCAST.NET) IS AN INDEPENDENT CONSULTANT BASED IN BOULDER, COLORADO. HE ALSO CONSULTS WITH THE LOUISVILLE, COLORADO-BASED RSL RESEARCH GROUP. IN BOTH CAPACITIES, HE CONDUCTS RESEARCH ON LIBRARIES OF ALL TYPES FOR FEDERAL AND STATE LIBRARY AGENCIES, STATE LIBRARY ASSOCIATIONS, AND OTHER LIBRARY-RELATED ORGANIZATIONS. FOR MORE INFORMATION, VISIT WWW.KEITHCURRYLANCE.COM

libraries scored on the Index this year, as there was in 2019. The new new per-capita output measure—e-retrievals —was not reported by almost 1,400 libraries. Almost 1,200 additional libraries that reported e-retrievals did not report last year's new per-capita output measure, Wi-Fi sessions. Combined, those more than 2,500 non-reports were the biggest factor lowering the number of libraries scored on the *LJ* Index to 5,608. Other disqualifying factors included,

MEAN AND STANDARD DEVIATIONS (SD) OF *LJ* INDEX STATISTICS BY EXPENDITURE CATEGORY, 2020 (BASED ON FY18 DATA)

PER CAPITA SERVICE OUTPUT / EXPENDITURE CATEGORY	PHYSICAL CIRCULATION		CIRCULATION OF ELECTRONIC MATERIALS		LIBRARY VISITS		PROGRAM ATTENDANCE		TOTAL INTERNET COMPUTER USE		PUBLIC WI-FI SESSIONS		ELECTRONIC RETRIEVALS	
	MEAN	SD	MEAN	SD	MEAN	SD	MEAN	SD	MEAN	S.D	MEAN	S.D.	MEAN	S.D.
$30M+	8.08	4.92	1.63	1.07	4.62	1.73	0.39	0.21	0.88	0.41	1.93	3.11	1.95	3.38
$10-29.9M	8.56	5.31	1.53	2.15	4.74	2.03	0.47	0.35	0.94	0.56	1.91	3.16	1.71	2.41
$5-9.9M	9.29	7.36	1.19	1.07	5.88	5.10	0.56	0.46	1.00	0.94	2.62	6.34	2.40	5.44
$1-4.9M	7.91	6.24	0.93	1.19	5.91	4.91	0.65	0.73	0.90	0.93	1.91	9.59	4.05	26.85
$400-999.9K	7.25	5.90	0.81	1.18	6.49	6.10	0.75	0.85	0.99	1.34	1.53	3.89	10.84	189.90
$200-399.9K	5.92	5.60	0.62	0.93	5.35	4.44	0.65	0.78	0.92	1.09	1.24	4.27	9.16	95.68
$100-199.9K	6.02	5.96	0.59	0.87	5.43	5.32	0.70	0.95	1.09	1.90	1.69	16.34	4.63	65.86
$50-99.9K	4.94	4.04	0.52	0.84	4.26	3.47	0.58	0.66	0.91	1.19	1.04	2.60	0.54	8.99
$10-49.9K	3.15	3.01	0.34	0.96	2.61	1.97	0.37	0.60	0.68	0.85	1.11	4.99	0.10	0.76
TOTAL	6.41	5.75	0.72	1.09	5.32	4.88	0.63	0.78	0.94	1.26	1.53	8.49	5.37	96.75

NOTE: These figures are for the 5,860 public libraries originally scored on the *LJ* Index for 2020. In some cases, they are affected dramatically by extreme outliers that, for the first time this year, disqualified the *LJ* Index scores of 252 libraries from consideration as Star Libraries.
KEY: M–Millions **K**–Thousands

but were not limited to, four: not meeting the IMLS definition of a public library, having a legal service area population of less than 1,000, spending less than $10,000 in total operating expenditures, or declining to report any of the other data required to calculate the *LJ* Index score.

REPORTING OF E-RETRIEVALS BY STATE
Nationwide, 85.2 percent of U.S. public libraries reported electronic information retrievals for FY18. In individual states, however, levels of reporting for this newest *LJ* Index statistic varied dramatically.

For 17 states, e-retrievals were reported for FY18 by all public libraries: Arizona, Delaware, Georgia, Idaho, Kentucky, Louisiana, Montana, North Carolina, New Hampshire, Nevada, New York, Ohio, Oklahoma, Oregon, Rhode Island, South Carolina, and Wyoming. E-retrievals were also reported by the District of Columbia and Hawaii.

Conversely, 13 states had double-digit percentages of libraries that did not report e-retrievals for FY18, despite it being the second year of collecting such data for all states and, for most, the third year. These are Maine (91.6 percent), Utah (77.0 percent), New Jersey (63.4 percent), Connecticut (60.9 percent), Minnesota (48.5 percent), Wisconsin (38.1 percent), Florida (37.0 percent), Tennessee (30.6 percent), California (29.8 percent), Illinois (24.7 percent), Washington (23.0 percent), Virginia (21.5 percent), and Vermont (17.9 percent). There were no states in which no libraries reported e-retrievals.

Several factors probably account for most of these differences in reporting. States in which databases are licensed at the state level, rather than by individual libraries, are more likely to report data for all or most libraries. Similarly, states in which the state library agency or one or more library consortia organize cooperative purchasing of e-resources or negotiate discounted licensing costs for individual libraries are likely to have more comprehensive reporting on e-retrievals.

PUBLIC LIBRARIES ELIGIBLE FOR THE *LJ* INDEX AND REPEAT AND NEW STAR LIBRARIES, 2009–20 (BASED ON FY06–18 IMLS DATA)

EXPENDITURE CATEGORY	NUMBER OF LIBRARIES												
	DECEMBER 2020 (2018 DATA)	DECEMBER 2019 (2017 DATA)	NOVEMBER 2018 (2016 DATA)	DECEMBER 2017 (2015 DATA)	NOVEMBER 2016 (2014 DATA)	NOVEMBER 2015 (2013 DATA)	NOVEMBER 2014 (2012 DATA)	NOVEMBER 2013 (2011 DATA)	NOVEMBER 2012 (2010 DATA)	NOVEMBER 2011 (2009 DATA)	OCTOBER 2010 (2008 DATA)	NOVEMBER 2009 (2007 DATA)	FEBRUARY 2009 (2006 DATA)
$30M +	58	55	54	49	49	51	47	46	44	48	45	36	31
$10M - $29.9M	104	112	127	116	107	112	113	112	114	107	106	98	88
$5M - $9.9M	173	192	220	219	222	209	209	198	191	211	186	176	159
$1M - $4.9M	1,132	1,251	1,445	1,436	1,401	1,397	1,381	1,367	1,349	1,307	1,282	1,209	1,125
$400K - $999.9K	1,113	1,221	1,451	1,443	1,414	1,446	1,394	1,395	1,373	1,377	1,333	1,278	1,247
$200K - $399.9K	915	1,030	1,169	1,186	1,171	1,209	1,208	1,174	1,170	1,129	1,087	1,113	1,089
$100K - $199.9K	920	1,044	1,204	1,212	1,180	1,257	1,237	1,251	1,258	1,236	1,204	1,191	1,173
$50K - $99.9K	756	888	1,011	1,002	1,055	1,088	1,122	1,111	1,126	1,145	1,128	1,152	1,115
$10K - $49.9K	437	540	680	746	750	894	875	919	945	953	1,036	1,015	1,088
Total Libraries Rated	5,608	6,333	7,361	7,409	7,349	7,663	7,586	7,573	7,570	7,513	7,407	7,268	7,115
Repeat Stars (from prior year)	147	172	197	205	199	207	198	196	203	195	195	208	
New Stars (no stars prior year)	115	89	60	54	61	54	60	67	59	67	63	50	
TOTAL STARS	262	261	257	259	260	261	258	263	262	262	258	258	

NOTE: The 2020 column in this table includes only the 5,608 public libraries whose *LJ* Index scores were deemed eligible for consideration as Star Libraries this year.
KEY: M–Millions **K**–Thousands

Where there is any higher-level organization of e-resource purchasing, it is more likely that local libraries have ready access to statistics on e-retrievals by their users.

An excellent example is the Ohio Public Library Information Network (OPLIN), which provides a database statistics portal for its public libraries (oplin.ohio.gov/statistics). Other states, like North Dakota and Pennsylvania, provide usage data to individual public libraries for databases provided by the state library. Local libraries must supplement these data with comparable data for e-resources to which they subscribe individually. (See library-nd.libguides.com/PLS and bit.ly/PAcounter5.) In still other states, like Texas, individual public libraries are not expected to report e-retrievals for databases licensed by the state; the state library agency parses those statistics for them. (See bit.ly/TX2019report.)

Notably, a study conducted in North Carolina indicates that database usage tends to be higher for public libraries for which database usage statistics (available monthly from NC Live) are downloaded more frequently. The authors offer two possible explanations for this relationship: "Libraries are downloading their usage reports and then intentionally promoting resources to patrons," and "Libraries that download statistics from the NC LIVE website are simply more familiar with the databases that are available and are more likely to use them and suggest them to patrons." Other predictors of database use include two capacity indicators—the number of databases to which the library provides access and the number of public internet computers in the library—and one community indicator, the percentage of the legal service area population with a bachelor's degree. (See Jill Morris & Emily Guhde, "Making Usage Data Meaningful," bit.ly/MorrisGuhde.)

COLLECTING & REPORTING E-RETRIEVALS DATA

If the PLS is to represent fully the important role that e-resources play in today's public libraries, there is a pressing need for IMLS to address the high levels of non-reporting on e-retrievals with the Chief Officers of State Library Agencies and State Data Coordinators in underreporting states. Those State Data Coordinators and continuing education providers should redouble their efforts to train and support staff of local libraries in collecting and reporting this statistic.

State Data Coordinators offer a uniquely well-informed perspective about the challenges public libraries face in collecting and reporting data on e-retrievals. Among those who responded to an inquiry about the biggest obstacles their libraries face in reporting e-retrievals, there was unanimity on two points, confusion and burden. According to Evelyn Lindberg and Kathleen Sullivan of the Washington State Library, "Public libraries in Washington State subscribe to dozens of electronic collections and must determine for each one what constitutes a user having 'examined, downloaded, or otherwise [been] supplied… full content units or descriptive records.' This is especially complicated for collections that use streaming models, or include content other than traditional documents, music or video (e.g., curricula). All but one of our public libraries host at least 22 collections (the average is 39), so generating a measure of e-retrievals means determining the correct metric and then extracting that figure from many sources. Non-response occurs disproportionately among our smallest libraries (serving fewer than 7,000 people), where the task likely overwhelms capacity."

PROJECT COUNTER

That collecting and reporting e-retrieval data is not even more challenging can be credited largely to the efforts of Project COUNTER, which originally stood for Counting Online Usage of NeTworked Electronic Resources. Building on previous efforts of the International Coalition of Library Consortia and the Association of Research Libraries, Project COUNTER created, and periodically updates, a Code of Practice that dozens of online content vendors subscribe to and comply with. As with many such large-scale, collaborative efforts, however, the "devils in the details" are the extent to which vendors actually comply with

HELP IS HERE

At least seven state library agencies provide local data reporters with specific guidance about how to report e-retrievals. They crosswalk from each electronic resource to its particular unit of measurement (e.g., full-text retrievals, abstract requests, sessions, checkouts) to the PLS item, e-retrievals, or to circulation of electronic materials—the other PLS item with which it is most likely to be confused.

CALIFORNIA Counting Successful Retrieval of Electronic Information for CAPLS bit.ly/CAretrievals

COLORADO What Goes Where in the Colorado Public Library Annual Report (PLAR) (2020) bit.ly/COwhatgoes

INDIANA What Goes Where 2019 bit.ly/INwhatgoes

MINNESOTA Minnesota Public Library Report, Successful Retrieval of Information from Electronic Collections bit.ly/MNretrievals

NORTH CAROLINA Public Library Survey/Changes to the Survey bit.ly/NCplsurvey

NORTH DAKOTA Electronic Library Resource Usage 2019 bit.ly/NDelusage

WISCONSIN Understanding the Numbers: Successful Retrievals of Electronic Information on the Public Library Annual Report bit.ly/WIretrievals

If you know of another state library that provides similar guidance, please contact the author so this list can be updated.

COUNTER's Code of Practice and the extent to which library managers are sufficiently well-trained to understand and exploit it. Most state library agencies and library consortia do not offer training to library managers to take advantage of COUNTER's data standards and to navigate the remaining challenges associated with noncompliance by some vendors. In the absence of such training, it is little wonder that many library managers—especially those from very small public libraries—feel confused and burdened by the PLS request for a count of e-retrievals. ∎
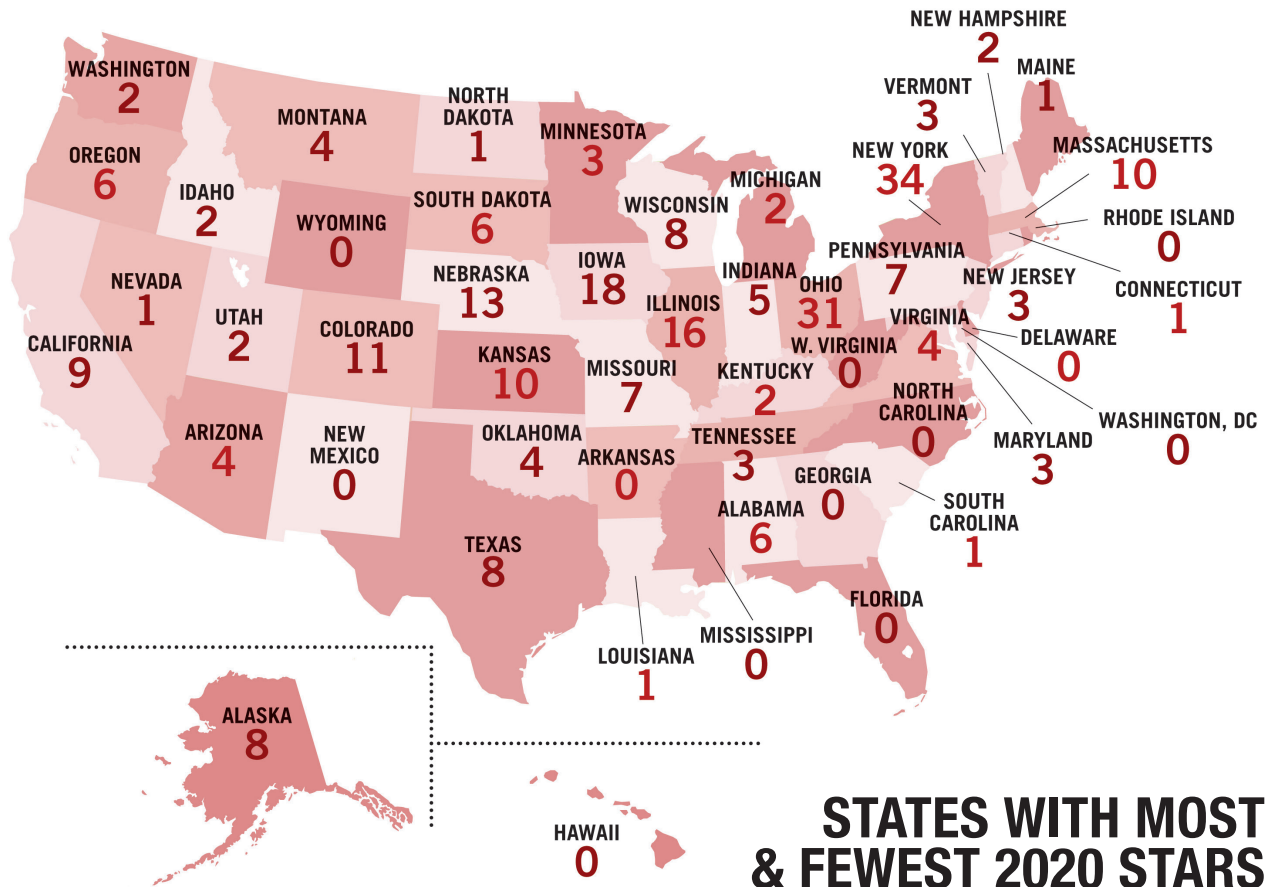
STATES WITH MOST & FEWEST 2020 STARS

STARS ON THE MAP The 2020 Star libraries are scattered among 40 states across the country. The top six states are New York (34), Ohio (31), Iowa (18), Illinois (16), Nebraska (13), and Colorado (11). Kansas and Massachusetts tied for seventh and eighth places (10). California is in ninth place (9), and Texas and Wisconsin (8 each) tied for tenth place.

Regionally, the Midwest has the largest number of Star Libraries at 120, followed by the Northeast at 61, and the West and South at 49 and 32, respectively.

There are no 2020 Star winners in the District of Columbia or the following 10 states: Arkansas, Delaware, Florida, Georgia, Hawaii, Mississippi, North Carolina, Rhode Island, West Virginia, and Wyoming.

COMING SOON:
LIBRARY WEBSITE VISITS

The newest output measure in the PLS is library website visits. Even before the COVID-19 pandemic closed many library buildings to the public, websites were a major access point for many library users. According to a 2013 Pew Research survey report, "What People Do at Libraries and Library Websites" (bit.ly/librarywebsites), a quarter of Americans reported visiting a library website in the past 12 months. Once there, activities they reported include: searching the catalog (82 percent); getting basic information like hours of operation, location of branches, or directions (72 percent); reserving books (62 percent); renewing books (51 percent); using online databases (5 percent); getting information about programs or events (48 percent); getting research or homework help (44 percent); reading book reviews (30 percent); signing up for programs (27 percent); downloading e-books (22 percent); and reserving meeting rooms (6 percent).

While precise data on the historical development of U.S. public library websites is surprisingly elusive, a cursory sampling on the Internet Archive's Wayback Machine suggests that most major urban libraries had websites by the mid- to late 1990s, while most smaller libraries had them by the early to mid-2000s. Conservatively, then, we can assume that most public libraries have had a website for at least 20 years. Yet the FY18 PLS is the first to ask public libraries across the U.S. to report the number of times those websites are visited.

WHO'S COUNTING?

Here is a summary of website visit reporting for public libraries that received a 2020 *LJ* Index score. Across all libraries scored for FY18, three out of five (60.6 percent) reported this newest output measure.

States in which all scored libraries reported library website visits for the latest data year are Arkansas, Maryland, Nebraska, Oklahoma, Texas, and Virginia. In addition,

10 FACTORS AFFECTING LIBRARY WEBSITE VISITS

1 SITE SPEED & PERFORMANCE Like all websites, popularity could depend on basic capacity factors such as site speed and performance.

2 METADATA The behind-the-scenes information a website feeds to search engines and crawlers is another major factor affecting the amount of traffic received.

3 NAVIGATION One of the first things that wins over or puts off a first-time visitor to any website is its ease of navigation. This is especially important for public libraries, as they must integrate such a wide variety of functions: basic library information and contact links, program calendars, catalog and database access, and online reservations, holds, and renewals.

4 MOBILE WEBSITE More and more library users are accessing public library websites from mobile devices. Like any other website, a library's must work just as effectively in that environment as on a large screen. Given the navigation issues specific to libraries, having a mobile-friendly site is even more important.

5 QUALITY CONTENT & PRESENTATION Libraries are in the information business. If they want lots of users to flock to their websites, they must offer high-quality content that is presented as elegantly and accessibly as possible. No matter how easy a library's website is to use, users won't become frequent visitors if they don't find information they need.

6 INTERNAL & EXTERNAL LINKS Having intuitive internal links in a library website is a key navigation issue. In addition, a library website's popularity may depend on the links between it and other websites—both links to external sites made by the library and, hopefully, links that other sites provide to the library.

7 PAGE CURRENCY & AVAILABILITY Nothing discourages website traffic faster than a user finding outdated information on a library web page. The only thing worse is a 404 error—trying to get to a page that has gone missing.

8 SOCIAL NETWORK SHARING Perhaps the single most powerful driver of traffic to any website is social network posts that link to the site. Simply making information and services available on a library's website does not guarantee that library users will know it is there. That depends on creating the kind of social media chatter that drives traffic toward the library's site.

9 USER EXPERIENCE A library website's traffic will also depend on the quality and quantity of the user's experience, particularly on their first visit. The longer a user visits, the more engaged in the site they become, the likelier it is they will return. And often, what determines the length of a website visit is the user's perception of the quality of the site's structure, navigation, and content.

10 CUSTOMER SERVICE A library, like any other "retail" operation, must provide good customer service. At critical points on a library's website there need to be obvious, easy, fast ways for users to get the extra help they may need. FAQs—frequently asked questions—may deal with a lot of routine matters, but ultimately users also need ways to reach staff in real time.

the Hawaii State Library System, the nation's lone statewide public library jurisdiction, and the District of Columbia Public Library, essentially a single municipal library jurisdiction, also reported website visits.

States in which a majority of scored libraries reported FY 2018 library website visits are New York (98.3 percent), Florida (97.3 percent), Missouri (97.0 percent), Louisiana (96.7 percent), North Dakota (95.3 percent), Kentucky (94.8 percent), Mississippi (94.0 percent), Indiana (93.8 percent), Michigan (92.7 percent), California (92.0 percent), Colorado (94.5 percent), Vermont (88.0 percent), North Carolina (87.7 percent), Wisconsin (86.2 percent), Washington (85.7 percent), Georgia (83.3 percent), Alabama (80.0 percent), Connecticut (76.9 percent), Oregon (76.3 percent), Nevada (75.0 percent), West Virginia (75.0 percent), Utah (70.0 percent), New Mexico (61.1 percent), Minnesota (54.2 percent), and New Hampshire (51.7 percent).

States in which a majority of scored libraries did not report library website visits in the latest PLS dataset are South Dakota (69.7 percent), Tennessee (67.3 percent), South Carolina (61.0 percent), Alaska (58.1 percent), Delaware (57.1 percent), and Montana (54.4 percent).

For FY18, 12 states had no scored libraries reporting library website visits—likely indicating that this item had not yet been added to their state surveys: Arizona, Iowa, Idaho, Illinois, Kansas, Massachusetts, Maine, New Jersey, Ohio, Pennsylvania, Rhode Island, and Wyoming.

TOP 3 LIBRARY WEBSITE ACTIVITIES

Search the Catalog **82%**

72% Get Hours, Location, Directions

Reserve Books **62%**

WHEN WILL THE *LJ* INDEX ADD WEBSITES?

It will be at least one and probably two more years before library website visits can be added to the *LJ* Index. If it must wait for 2022, it will be an especially valuable addition that year. The 2022 edition will be based on FY20 data. For the vast majority of states, that will include all or much of calendar year 2020, during which the coronavirus pandemic shut down in-person service for months at most of the nation's public libraries, and continued to reduce service offerings and capacity even as some reopened. Doubtless, that will be a very different year of data, and one in which the usual patterns and trends related to these statistics will be altered dramatically. Whenever it comes, the addition of library website visits will mean that the index has equal numbers of statistics relating to in-person and electronic services, reflecting the evolving role of the public library in the community. ∎

FIND YOUR LIBRARY

Explore the Star Libraries and look deeper into the *LJ* Index to find your library's peers via the online version of this article at **libraryjournal.com/LJindex2020**

THE STAR LIBRARIES 2020

We are pleased to announce the results of the 13th edition of the *LJ* Index of Public Library Service. The *LJ* Index rates U.S. public libraries based on selected per capita output measures. The 2020 Index derives from data recently released by the Institute of Museum and Library Services (IMLS) for FY18. This year, 5,608 U.S. public libraries qualified to be rated in the Index. In this edition, there are 262 Star Libraries, each receiving three-Star, four-Star, or five-Star designations.

EXPENDITURE RANGE $30,000,000+

| | LIBRARY | STATE | LEGAL SERVICE AREA POPULATION | PER CAPITA | | | | | | | SCORE |
				PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WIFI SESSIONS	ELECTRONIC RETRIEVALS	
★★★★★	Cuyahoga County Public Library	OH	616,527	20.85	4.37	8.50	0.55	2.15	2.68	4.05	2,006
★★★★★	PL of Cincinnati and Hamilton County	OH	802,374	20.15	4.72	6.92	0.55	1.62	2.26	5.23	1,826
★★★★★	King County Library System	WA	1,484,945	10.49	4.15	6.73	0.51	1.44	3.80	0.89	1,424
★★★★★	San Francisco Public Library	CA	883,963	9.26	3.29	6.93	0.54	1.02	5.06	5.47	1,423
★★★★★	Cleveland Public Library	OH	398,453	11.67	1.72	5.80	0.72	1.93	4.27	1.60	1,420
★★★★	Santa Clara County Library	CA	440,440	19.49	1.53	7.58	0.53	0.95	3.99	3.58	1,391
★★★★	Seattle Public Library	WA	730,400	11.04	4.23	7.12	0.42	1.14	2.33	1.54	1,323
★★★★	Columbus Metropolitan Library	OH	850,548	15.28	2.33	6.46	0.26	1.77	0.52	3.71	1,274
★★★★	Saint Louis County Library	MO	859,148	14.34	1.72	5.83	0.88	1.20	0.84	0.84	1,246
★★★★	Indianapolis Public Library	IN	877,389	15.22	2.41	4.61	0.59	0.85	5.47	2.22	1,224
★★★★	Carnegie Library of Pittsburgh	PA	399,948	10.00	1.32	6.89	0.74	1.18	1.07	4.32	1,218
★★★	Toledo-Lucas County Public Library	OH	441,815	10.05	1.85	6.13	0.33	1.56	6.85	0.45	1,197
★★★	Denver Public Library	CO	705,651	10.48	2.53	5.87	0.71	1.09	1.16	0.99	1,154
★★★	Multnomah County Library	OR	803,000	19.88	3.22	4.70	0.39	0.84	2.34	0.00	1,138
★★★	Dayton Metro Library	OH	458,677	10.60	1.98	5.16	0.51	1.17	2.06	2.06	1,048

EXPENDITURE RANGE $10M–29.9M

LIBRARY	STATE	LEGAL SERVICE AREA POPULATION	PER CAPITA							SCORE
			PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WIFI SESSIONS	ELECTRONIC RETRIEVALS	
Naperville Public Library	IL	141,853	24.94	3.36	10.23	0.84	2.41	3.31	15.20	2,437
Pueblo City-County Library District	CO	165,974	12.64	1.47	7.89	1.72	2.76	12.47	1.54	2,038
Ann Arbor District Library	MI	163,590	34.67	2.79	11.32	0.86	0.81	6.36	0.67	1,858
Middle Country Public Library	NY	62,562	13.80	1.25	5.40	1.47	2.77	0.79	4.37	1,607
Howard County Library System	MD	313,414	19.88	3.16	6.08	1.21	1.92	0.83	2.02	1,521
Kenton County Public Library	KY	165,399	10.11	2.42	5.11	1.17	1.43	0.42	7.50	1,368
Eugene Public Library	OR	167,780	14.36	1.74	6.91	0.40	1.15	10.44	1.81	1,316
Schaumburg Township District Library	IL	126,849	20.16	1.63	7.79	0.68	1.07	1.57	1.61	1,242
Henrico County Public Library	VA	320,717	12.89	2.31	6.69	0.39	1.30	7.57	1.29	1,217
Berkeley Public Library	CA	121,874	13.84	2.70	8.51	0.62	1.36	0.87	0.87	1,187
Madison Public Library	WI	273,171	11.57	1.45	7.00	0.52	0.90	10.27	0.36	1,179
Carroll County Public Library	MD	167,627	20.51	1.06	5.79	1.08	0.99	0.57	0.80	1,157
Harford County Public Library	MD	250,290	12.59	1.78	6.55	1.02	1.07	1.13	1.68	TIE 1,130
Boise Public Library	ID	223,154	9.38	2.15	6.69	0.46	0.87	0.47	7.80	1,130
Arapahoe Library District	CO	264,545	12.04	4.91	7.01	0.59	1.02	0.69	1.22	1,123
Kent District Library	MI	395,660	17.96	3.26	6.73	0.48	0.92	1.87	0.20	1,088
Somerset County Library	NJ	188,378	14.83	1.91	6.10	0.65	1.10	1.68	1.96	1,083
Cambridge Public Library	MA	110,402	13.42	1.28	8.21	0.63	1.17	0.00	1.64	1,072
Douglas County Libraries	CO	335,635	17.89	3.23	6.14	0.54	0.39	2.34	2.04	1,070
Pikes Peak Library District	CO	650,185	8.61	2.66	5.01	0.39	1.39	1.01	5.68	1,060
Ramsey County Library	MN	241,354	13.02	1.76	6.21	0.51	1.10	2.58	1.31	1,011
Marin County Free Library	CA	143,912	11.96	1.12	7.88	0.33	1.37	1.87	0.86	TIE 1,000
Poudre River Public Library District	CO	200,664	11.89	2.46	5.25	0.35	1.00	0.84	4.77	1,000
Springfield-Greene County Lib. District	MO	275,174	10.83	0.98	7.03	0.47	0.97	1.24	3.07	967
Charleston County Public Lib. System	SC	350,209	5.86	1.68	4.41	0.67	1.50	0.73	4.26	966
Lake County Public Library	IN	242,837	10.19	2.27	5.20	0.38	0.72	6.06	1.69	951
Loudoun County Public Library	VA	374,451	12.27	1.88	4.80	0.84	0.72	0.77	2.40	948
Shreve Memorial Library	LA	242,922	3.11	0.72	3.97	1.25	1.74	2.20	0.38	941
Stark County District Library	OH	240,131	14.85	1.78	4.94	0.63	0.80	1.68	1.29	934
Greene County Public Library	OH	161,573	15.88	2.74	5.05	0.55	0.61	1.19	1.15	925
St Joseph County Public Library	IN	167,606	9.45	1.41	6.00	0.37	1.09	3.71	1.30	910
Akron-Summit County Public Library	OH	377,588	10.78	1.35	5.68	0.54	0.83	2.77	1.71	904

EXPENDITURE RANGE $5M–9.9M

LIBRARY	STATE	LEGAL SERVICE AREA POPULATION	PER CAPITA							SCORE
			PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WIFI SESSIONS	ELECTRONIC RETRIEVALS	
Worthington Public Library	OH	59,689	48.82	6.98	20.59	1.04	2.35	3.59	5.22	2,482
Northbrook Public Library	IL	33,170	22.17	2.00	11.26	1.94	0.80	49.76	13.44	2,384
Washington-Centerville Public Library	OH	56,628	23.20	5.25	8.07	1.48	0.73	36.57	15.14	2,355
Upper Arlington Public Library	OH	34,150	50.39	4.86	16.95	1.28	1.77	6.33	7.33	2,307
Princeton Public Library	NJ	28,572	15.06	4.65	25.44	2.76	2.15	3.27	4.96	2,248
Wilmette Public Library District	IL	27,087	23.13	6.04	12.83	1.26	1.00	35.37	1.27	2,225
Elmhurst Public Library	IL	44,121	24.43	1.67	13.64	1.44	7.10	5.68	7.28	2,186
Oak Park Public Library	IL	51,878	23.96	2.76	14.07	0.73	2.54	11.61	8.16	1,755
Cleveland Heights-University Heights PL	OH	57,867	30.33	2.56	12.73	0.89	4.08	2.37	0.63	1,715
Ela Area Public Library District	IL	34,462	22.19	1.43	9.08	0.99	3.05	11.89	2.96	1,530
Carmel Clay Public Library	IN	83,293	23.63	2.69	7.44	0.93	2.79	4.79	1.11	1,449
Palo Alto City Library	CA	69,721	20.59	1.47	14.99	0.89	2.10	5.14	3.07	1,402
Vernon Area Public Library District	IL	41,055	19.47	3.04	8.03	1.13	0.78	4.60	7.50	1,380
Williamsburg Regional Library	VA	88,185	10.53	2.54	7.12	1.58	1.23	2.70	5.76	1,280
Geauga County Public Library	OH	84,057	30.37	2.52	8.23	0.91	0.95	0.25	0.41	1,255
Iowa City Public Library	IA	84,074	13.43	1.68	8.88	0.82	0.89	15.07	2.67	1,209
Downers Grove Public Library	IL	49,213	22.32	1.77	10.70	0.74	1.28	0.58	3.58	1,185
Newport Beach Public Library	CA	87,182	14.89	1.45	13.29	0.72	1.05	2.73	7.12	1,175
Burlingame Public Library	CA	37,989	15.83	1.23	9.09	1.30	1.07	7.70	0.28	1,167
Des Plaines Public Library	IL	58,364	17.46	1.15	7.53	1.06	1.51	2.84	5.28	1,162
Champaign Public Library	IL	81,055	19.71	1.17	9.82	0.76	1.38	0.89	6.98	1,159
Port Washington Public Library	NY	31,071	7.99	1.33	12.10	1.44	1.31	4.61	1.40	1,158
Glenview Public Library	IL	44,692	17.34	1.55	8.92	0.80	1.13	2.15	5.21	1,113
Saint Charles Public Library District	IL	55,092	18.24	2.25	6.15	0.56	0.69	1.36	9.46	1,104
Boulder Public Library	CO	106,974	12.58	1.97	9.66	0.88	1.22	3.79	2.28	1,103
Northport Public Library	NY	36,113	8.35	1.63	11.66	0.82	2.12	2.08	0.90	1,082
Hoover Public Library	AL	84,978	14.27	2.22	6.52	1.08	0.78	2.19	3.07	1,073
Mount Prospect Public Library	IL	54,167	16.51	0.94	8.49	0.64	1.87	3.25	3.25	1,063
Niles-Maine District Library	IL	57,284	18.72	0.65	6.54	1.11	1.31	3.11	2.64	1,058
Hewlett-Woodmere Public Library	NY	20,356	13.27	1.94	6.05	0.87	1.59	1.48	2.71	1,046

EXPENDITURE RANGE $1M–4.9M

| LIBRARY | STATE | LEGAL SERVICE AREA POPULATION | PER CAPITA | | | | | | | SCORE |
			PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WIFI SESSIONS	ELECTRONIC RETRIEVALS	
Grandview Heights Public Library	OH	7,392	74.01	8.14	55.95	4.73	3.74	17.15	3.83	4,505
The Hampton Library In Bridgehampton	NY	1,827	38.57	6.81	43.13	8.89	2.07	15.12	1.84	3,921
Hudson Library And Historical Society	OH	22,262	46.71	6.66	42.61	2.58	6.19	4.89	1.09	3,504
San Miguel Library District #1 (Telluride)	CO	6,351	29.29	3.60	38.99	4.64	4.85	20.78	3.35	3,204
Westhampton Free Library	NY	5,571	26.36	5.72	25.62	7.65	2.60	3.44	1.65	3,044
Center Moriches Free Public Library	NY	7,546	18.38	3.97	34.02	8.26	1.69	2.99	1.58	2,919
North Kansas City Public Library	MO	4,208	28.79	4.30	33.22	2.94	5.51	3.22	8.68	2,815
Darien Library	CT	21,887	25.59	2.79	17.51	3.16	8.05	7.73	0.15	2,636
Cutchogue New Suffolk Free Library	NY	3,684	28.26	3.11	40.26	4.03	1.72	6.33	9.05	2,622
Wright Memorial Public Library	OH	9,192	42.91	5.72	17.15	2.76	2.02	4.78	2.61	2,424
Fayetteville Free Library	NY	10,347	19.88	2.78	17.65	2.61	6.96	9.69	3.94	2,388
Homewood Public Library	AL	25,613	17.21	5.68	17.43	3.10	3.94	2.51	6.91	2,262
Bexley Public Library	OH	13,064	43.70	3.34	17.31	1.80	2.46	5.15	1.21	2,156
Twinsburg Public Library	OH	24,453	48.84	4.59	13.76	1.62	1.57	2.20	0.29	2,116
Mary Riley Styles Public Library	VA	14,183	28.33	5.27	22.10	2.56	0.98	1.63	1.57	2,078
Lakewood Public Library	OH	51,983	26.95	1.56	16.58	2.07	5.32	3.11	0.64	2,046
Jericho Public Library	NY	17,348	16.36	2.61	17.65	1.46	6.02	5.99	3.16	2,018
Coffey County Library	KS	8,224	14.35	0.88	18.75	4.29	2.35	18.27	0.31	1,969
Rocky River Public Library	OH	20,582	38.88	2.94	15.22	1.45	2.19	5.28	1.06	1,926
Porter Public Library	OH	32,680	31.54	2.08	10.58	1.46	1.23	28.83	34.47	1,910
Harrison Memorial Library	CA	3,750	26.61	3.37	21.99	1.14	2.26	1.70	2.87	1,839
Manlius Library	NY	11,226	21.54	3.34	18.26	2.65	1.36	3.72	1.48	1,803
City of Commerce Public Library	CA	13,067	12.91	0.48	25.36	0.93	5.41	6.08	0.19	1,793
Way Public Library	OH	20,623	31.79	4.56	13.58	0.86	1.06	12.51	0.44	1,786
Lake Forest Library	IL	19,375	15.93	1.34	21.30	1.11	1.34	37.32	11.18	1,781
Bronxville Public Library	NY	6,323	19.34	0.79	22.64	3.14	2.11	1.99	0.20	1,768
Margate City Public Library	NJ	6,354	14.84	2.40	23.00	1.24	3.45	5.89	0.00	1,764
Sedona Public Library	AZ	10,305	22.99	1.90	18.44	1.54	3.50	1.37	0.38	1,761
Park City Library	UT	8,378	11.09	1.80	21.22	3.09	1.99	6.18	0.75	1,717
Sewickley Public Library	PA	13,934	20.04	2.41	16.78	2.49	2.16	1.47	1.42	1,711

EXPENDITURE RANGE $400K–999.9K

| LIBRARY | STATE | LEGAL SERVICE AREA POPULATION | PER CAPITA | | | | | | | SCORE |
			PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WIFI SESSIONS	ELECTRONIC RETRIEVALS	
West Tisbury Free Public Library	MA	2,896	55.99	4.86	56.11	7.89	8.98	39.59	0.83	5,184
Leslie County Public Library	KY	10,334	27.31	17.92	7.69	1.12	18.24	41.80	20.18	4,970
Camden Public Library	ME	4,825	40.39	7.64	47.90	5.45	5.97	23.51	4.09	4,099
Wellfleet Public Library	MA	2,749	38.10	3.74	48.18	9.27	11.39	3.51	7.10	4,072
Quogue Library	NY	1,080	22.42	9.11	35.96	4.88	14.08	11.41	0.32	3,946
Red Hook Public Library	NY	1,961	36.78	3.14	43.69	6.33	2.63	6.80	0.54	3,012
Haines Borough Public Library	AK	2,480	28.57	1.08	32.41	4.32	5.61	18.75	0.85	2,807
Truro Public Library	MA	2,007	28.51	5.66	37.30	4.19	3.76	2.82	1.96	2,712
Brumback Library	OH	23,964	41.65	3.65	17.36	6.16	2.56	3.17	0.02	2,587
Shelter Island Public Library Society	NY	2,392	16.21	3.90	41.70	4.44	3.49	5.21	0.79	2,497
Smoky Valley Library District	NV	1,771	24.65	2.33	31.95	6.53	1.64	2.87	3.88	2,396
Osterville Village Library	MA	2,979	29.34	2.18	27.27	5.54	3.65	1.59	2.58	2,386
Amagansett Free Library	NY	1,365	15.39	3.67	22.64	4.70	3.34	8.79	3.40	2,264
Joyce K. Carver Memorial Soldotna PL	AK	4,327	32.22	3.42	26.04	2.34	3.80	5.32	0.85	2,251
Dover Town Library	MA	5,961	30.64	2.60	14.72	3.28	2.72	14.29	5.74	2,232
Grand County Public Library	UT	9,674	16.92	1.54	15.76	1.32	8.85	16.74	0.15	2,214
Julia L. Butterfield Memorial Library	NY	2,641	13.56	2.49	33.79	3.32	3.91	9.09	0.63	2,203
Snow Library	MA	5,846	23.05	2.47	22.46	2.63	2.67	12.83	1.29	2,100
Homer Public Library	AK	5,443	27.38	3.31	24.02	1.72	4.32	4.71	2.79	2,079
Blair Public Library & Technology Center	NE	8,091	17.04	1.85	14.07	3.96	2.85	14.44	2.11	2,019
Henderson Memorial Public Lib. Assoc.	OH	5,252	30.46	3.14	15.43	3.27	2.79	2.54	0.20	1,986
Dennis Public Library	MA	2,801	26.39	2.56	31.65	1.86	2.97	1.67	0.04	1,959
Hewitt Public Library	TX	22,353	16.96	7.03	17.87	2.16	2.40	1.77	0.06	1,947
Edgartown Free Public Library	MA	4,306	17.72	1.72	21.33	3.30	2.11	10.45	0.44	1,904
Harbor-Topky Memorial Library	OH	3,841	35.12	1.16	15.19	4.00	1.99	1.39	0.22	1,890
Seward Community Library and Museum	AK	2,584	12.52	2.14	28.94	1.53	4.80	6.63	0.85	1,871
Wickliffe Public Library	OH	12,753	32.41	1.87	13.25	3.03	2.28	2.00	0.20	TIE 1,795
Monona Public Library	WI	9,523	23.80	2.28	22.31	0.96	0.90	13.91	0.45	TIE 1,795
Peninsula Library & Historical Society	OH	2,572	27.97	3.65	6.77	1.74	4.25	1.82	0.16	1,755
Page Public Library	AZ	7,640	15.30	0.25	21.42	2.34	5.00	6.99	1.78	1,754
Garden Home Community Library	OR	5,444	32.36	2.94	17.31	1.75	1.69	1.47	0.96	1,745

EXPENDITURE RANGE $200K–399.9K

LIBRARY	STATE	LEGAL SERVICE AREA POPULATION	PER CAPITA							SCORE
			PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WIFI SESSIONS	ELECTRONIC RETRIEVALS	
Wagnalls Memorial Library	OH	1,074	94.64	7.44	23.77	4.08	2.37	15.21	0.73	4,423
Haslet Public Library	TX	1,844	44.72	4.25	28.52	12.61	2.28	1.64	0.15	4,057
Delta Community Library	AK	1,177	55.20	3.52	39.08	3.36	5.09	21.67	3.57	3,953
Cimarron City Library	KS	2,190	16.08	1.62	34.25	6.26	1.60	15.53	0.00	2,842
Ely Public Library	MN	3,399	19.33	2.42	21.96	1.09	11.03	11.64	0.03	2,826
Central City Public Library	NE	2,920	24.63	1.10	23.98	5.44	6.11	2.47	0.01	2,713
La Veta Regional Library District	CO	1,364	24.59	0.56	35.02	3.04	3.16	6.39	1.71	2,418
Beresford Public Library	SD	2,320	19.00	2.51	18.54	1.98	5.48	4.60	1.02	2,194
AK-Chin Indian Community Library	AZ	1,281	2.30	0.22	30.05	2.48	6.67	0.00	0.07	1,972
Rock Creek Public Library	OH	2,746	19.54	0.96	19.85	4.04	2.37	1.38	0.00	1,966
Skagway Public Library	AK	1,088	12.92	1.34	28.61	1.51	4.69	0.00	0.85	1,945
Port Orford Public Library	OR	2,375	16.27	0.64	19.34	2.32	3.63	8.11	0.00	1,915
John A Stahl Library	NE	3,340	20.43	2.48	18.56	1.36	3.60	2.08	0.41	1,904
Green Tree Public Library	PA	4,432	15.01	1.41	24.59	2.21	3.29	1.49	1.19	1,893
Hot Springs Public Library	SD	3,460	14.30	1.60	13.86	0.82	5.68	5.88	0.07	1,805
Two Harbors Public Library	MN	3,517	16.14	3.94	11.41	0.97	4.10	0.46	0.52	1,782
Red Feather Mountain Library District	CO	1,810	18.07	1.45	11.90	1.79	2.57	7.45	0.10	1,686
Swarthmore Public Library	PA	6,194	14.87	1.94	18.94	1.90	1.45	1.07	0.02	1,603
Hesston Public Library	KS	3,782	24.37	2.08	10.07	1.00	2.83	0.29	0.00	1,581
Guthrie Public Library	OK	11,350	7.16	3.12	6.54	2.60	3.41	0.88	0.00	1,578
Watonga Public Library	OK	2,871	5.16	3.31	3.88	1.98	2.55	10.20	11.25	1,574
Belleville Public Library	KS	1,895	19.78	1.23	13.72	2.10	2.08	0.50	0.00	1,567
Gatesville Public Library	TX	4,272	12.86	1.90	12.87	1.63	2.11	5.85	0.46	1,564
Benton County Library	TN	15,986	9.66	0.82	16.07	2.97	2.39	1.31	6.53	1,558
Caestecker Public Library	WI	4,118	12.18	1.30	18.29	1.75	2.34	2.05	0.03	1,555
Soda Springs Public Library	ID	2,982	12.42	0.97	9.57	3.06	3.32	0.60	0.06	1,551
Curry Public Library District	OR	4,962	14.57	1.47	16.77	0.88	2.38	3.63	0.06	1,513
Belleville Public Library	WI	3,554	18.93	1.76	10.61	1.66	1.31	4.59	0.53	1,508
Fairport Harbor Public Library	OH	3,115	17.19	3.27	13.35	0.64	1.57	0.69	0.12	1,503
Clifton Springs Library	NY	2,127	17.03	1.09	12.29	2.57	1.23	1.89	0.68	1,485 TIE
Norwich Public Library	VT	3,341	13.43	1.35	14.54	1.72	1.01	6.78	1.86	1,485

EXPENDITURE RANGE $100K–199.9K

LIBRARY	STATE	LEGAL SERVICE AREA POPULATION	PER CAPITA							SCORE
			PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WIFI SESSIONS	ELECTRONIC RETRIEVALS	
Flomaton Public Library	AL	1,408	111.94	0.38	37.79	1.10	29.43	12.50	0.05	4,754
Madison Valley Public Library	MT	1,177	31.20	3.60	58.32	7.69	9.54	7.58	1.39	3,774
Smith Memorial Library	NY	1,125	20.17	8.67	58.02	1.46	14.83	3.26	0.29	3,762
Hartington Public Library	NE	1,490	29.20	2.53	27.75	2.27	14.32	1.58	0.00	2,686
Claud H Gilmer Memorial Library	TX	1,953	13.26	0.63	33.16	7.12	9.82	8.45	0.02	2,617
Atkinson Public Library	NE	1,251	24.69	2.10	23.38	4.71	6.41	6.41	0.12	2,348
Tivoli Free Library	NY	1,118	19.24	1.46	18.74	4.44	8.05	9.77	0.27	2,174
Rogersville Public Library	AL	1,220	29.47	2.23	15.63	1.60	6.71	2.47	6.69	1,973
Powers Library Association	NY	1,282	16.85	1.45	34.00	1.53	4.72	10.18	0.05	1,942
Fairview City Library	OK	2,617	10.40	2.93	14.00	1.31	11.01	7.19	1.19	1,920
Lincoln Public Library	NH	1,731	7.43	1.06	28.89	4.97	3.58	1.62	0.08	1,891 TIE
Dennis Memorial Library Assoc.	MA	2,801	17.50	3.04	21.43	2.43	3.51	3.72	0.08	1,891
Apalachin Library Association	NY	1,131	24.69	3.09	15.49	3.51	0.69	2.26	0.30	1,862
Freeman Public Library	SD	1,289	14.82	3.66	14.12	1.33	6.44	2.59	1.34	1,813
The Library at Cedar Creek Lake	TX	4,260	13.57	0.82	28.89	3.35	3.65	0.00	0.36	1,791
Macsherry Library	NY	1,078	16.69	1.96	18.59	3.20	2.86	6.13	1.24	1,763
Craig Public Library	AK	1,095	27.96	2.30	15.85	1.79	2.64	2.36	0.85	1,755
Centerville Community Library	SD	1,392	19.11	0.90	28.95	2.66	1.75	0.79	4.99	1,734
Elkhart/Morton County Library	KS	2,740	17.68	0.32	21.91	0.53	8.57	13.99	0.00	1,719
Rocky Ford Public Library	CO	3,376	17.31	3.91	19.97	0.78	2.37	0.44	1.04	1,709
Ainsworth Public Library	NE	1,649	8.89	2.93	24.53	2.05	2.65	2.65	0.19	1,700
Altamont Free Library	NY	1,720	15.23	2.72	8.17	2.85	4.15	10.61	0.54	1,687
Summerdale - Marjorie Younce Snook PL	AL	1,244	15.64	0.66	13.94	2.58	7.98	0.81	0.05	1,678
Williamsport-Washington Township PL	IN	2,298	8.31	0.63	17.13	3.05	6.49	12.70	0.00	1,656
Greenville Public Library	NY	3,739	14.77	1.24	16.28	3.25	3.69	6.31	0.24	1,653
Springfield Memorial Library	NE	1,603	16.00	1.30	17.32	2.83	2.95	6.33	0.00	1,616
Castleton Public Library	NY	1,473	19.23	2.82	9.85	3.07	1.09	2.42	0.40	1,610
Kingman Carnegie Library	KS	2,929	23.93	0.77	9.76	1.53	6.42	3.48	0.00	1,574
Carrollton Public Library	MO	3,784	16.08	1.72	10.96	3.21	2.59	2.06	0.08	1,541
Ashland Public Library	NE	2,570	11.07	1.21	16.92	2.69	2.84	5.00	0.09	1,487
Honey Grove Library & Learning Center	TX	1,678	16.84	0.90	13.93	3.74	1.01	0.73	0.31	1,482

EXPENDITURE RANGE $50K–99.9K

LIBRARY	STATE	LEGAL SERVICE AREA POPULATION	PER CAPITA PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WIFI SESSIONS	ELECTRONIC RETRIEVALS	SCORE
Craftsbury Public Library	VT	1,215	15.11	0.00	16.38	2.94	7.33	13.29	0.72	2,710
Cambridge Public Library	NY	1,870	12.87	1.51	27.73	1.72	1.34	18.35	0.00	2,661
Bath Public Library	NH	1,102	24.95	0.92	12.57	4.03	2.50	2.50	0.42	2,295
Marion City Library	KS	1,801	17.05	0.90	23.44	2.36	3.68	2.31	0.00	2,244
Elbridge Free Library	NY	1,058	18.53	2.33	14.07	3.19	2.96	0.69	0.57	2,190
Plainview Public Library	NE	1,196	15.82	0.71	10.41	4.78	3.60	0.27	0.00	2,097
Griswold Public Library	IA	1,298	7.26	1.78	16.64	3.00	2.89	5.98	0.20	2,085
Philmont Public Library	NY	1,379	18.22	1.20	14.67	1.38	1.44	8.54	0.41	1,964
Saint Paul Public Library	NE	2,342	17.98	1.82	17.94	0.53	4.31	1.28	0.11	1,955
Creighton Public Library	NE	1,102	26.56	0.62	7.10	2.31	3.58	1.51	0.00	1,929
Dighton/Lane County Library	KS	1,559	10.52	0.89	13.64	2.30	0.66	11.35	0.00	1,884
Wellsburg Public Library	IA	1,273	12.32	0.82	16.99	1.31	5.48	0.96	0.07	1,873
Oakland Public Library	NE	1,183	17.86	1.55	9.72	1.72	3.30	3.09	0.00	1,847
Readlyn Community Library	IA	1,109	8.06	0.65	17.38	1.37	5.17	3.18	0.05	1,825
Windham Public Library	NY	1,703	10.96	1.05	14.14	1.75	4.92	1.36	0.39	1,823
Hubbard Public Library	IA	1,152	13.54	0.86	18.77	2.04	1.80	1.30	0.03	1,773
North Bend Public Library	NE	1,256	9.54	2.20	9.50	1.63	3.90	0.98	1.36	1,682
Turtle Lake Public Library	WI	2,288	10.60	1.20	6.67	0.92	4.07	7.25	0.01	1,641
Tonto Basin Public Library	AZ	1,424	16.89	0.13	12.61	2.57	1.87	0.00	0.06	1,627
Meagher County/City Library	MT	1,891	4.67	0.59	11.38	1.37	5.77	3.41	0.00	1,622 TIE
Willow Springs Public Library	MO	2,184	14.00	2.84	4.67	0.03	5.01	2.43	0.00	1,622
Stuart Public Library	IA	2,281	4.31	1.01	12.65	1.19	1.65	10.77	0.05	1,609
Dike Public Library	IA	2,736	14.51	0.65	8.05	2.71	2.84	0.06	0.00	1,603
West Bend Public Library	IA	2,196	10.76	0.89	7.62	1.44	1.52	9.36	0.01	1,582
Cherryvale Public Library	KS	2,180	5.59	0.34	9.61	2.52	1.57	6.81	0.02	1,516
Montezuma Township Library	KS	1,519	10.07	0.31	6.24	2.20	0.79	9.48	0.00	1,514
Lamont Memorial Free Library	NY	1,053	9.22	0.66	8.05	2.00	2.37	4.85	0.09	1,512
Union Carnegie Public Library	OR	3,300	3.96	0.28	5.21	2.08	4.61	6.36	0.00	1,512
Wyalusing Public Library	PA	1,838	11.82	0.96	15.31	0.68	1.59	2.79	1.23	1,490
Schroon Lake Public Library	NY	1,654	16.39	0.64	12.25	1.55	0.73	1.31	0.00	1,465
Allison Public Library	IA	2,051	9.47	0.55	10.33	1.49	3.34	1.45	0.01	1,442
Enosburgh Public Library	VT	2,758	6.76	0.31	8.85	1.99	2.89	3.67	0.32	1,432

EXPENDITURE RANGE $10K–49.9K

LIBRARY	STATE	LEGAL SERVICE AREA POPULATION	PER CAPITA PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WIFI SESSIONS	ELECTRONIC RETRIEVALS	SCORE
City of Bayou La Batre Public Library	AL	2,513	6.13	0.00	9.21	0.69	5.11	8.48	0.00	1,909
Elk Horn Public Library	IA	1,103	12.31	1.73	8.16	2.29	0.75	1.41	0.01	1,853
Elmwood Public Library	WI	1,205	13.85	1.20	6.74	1.08	0.80	11.69	0.03	1,790
Tri-Valley Community Library	AK	1,057	12.22	1.79	4.83	1.41	0.79	0.48	0.85	1,636
Mound City Public Library	MO	1,159	9.33	0.00	7.90	0.75	3.53	0.90	0.00	1,620
Foard County Library	TX	1,222	13.21	0.00	7.63	0.11	3.37	0.69	0.03	1,610
Lemmon Public Library	SD	1,213	9.67	2.57	6.34	0.55	1.79	1.49	0.06	1,603
Dexter Public Library	IA	1,243	9.13	0.00	6.87	2.14	1.74	0.46	0.03	1,576
Mounds Public Library	OK	1,242	12.47	0.00	6.87	0.51	2.80	0.89	0.00	1,546
Endeavor Public Library	WI	1,147	7.84	0.26	7.09	1.80	1.13	3.30	0.00	1,497
Deer Park Public Library	WI	1,145	10.62	0.87	4.39	1.13	0.91	8.67	0.01	1,486
Platte Public Library	SD	1,272	12.60	1.53	4.32	0.78	1.69	0.27	0.00	1,481
Dutton/Teton Public Library	MT	1,426	2.78	0.61	7.33	0.87	2.99	2.71	0.00	1,429
Rushford Free Library	NY	1,150	5.18	0.81	3.84	0.85	3.04	3.48	0.43	1,428
Albion Area Public Library	PA	1,516	9.93	2.49	5.25	0.67	0.38	0.56	0.00	1,373
Tellico Plains Public Library	TN	3,319	11.09	2.07	4.04	0.41	0.69	1.51	0.00	1,319
Dunlap Public Library	IA	1,042	11.18	0.31	5.64	0.44	1.38	0.00	0.00	1,276
Maxwell Public Library	IA	1,146	5.71	0.43	5.08	0.69	2.39	1.75	0.00	1,273
Melcher-Dallas Public Library	IA	1,662	5.12	0.47	5.61	0.26	3.01	0.90	0.00	1,270
Tri-Community Library	TX	1,467	5.78	0.00	5.79	2.06	0.74	0.00	0.01	1,268
Alta Vista Public Library	IA	1,025	5.43	0.00	6.56	0.35	2.93	0.01	0.00	1,267
Wyoming Public Library	IA	1,253	4.85	0.44	3.86	1.45	0.35	1.06	1.55	1,262
Stratford Public Library	IA	1,228	5.81	1.05	7.57	0.31	1.38	0.48	0.00	1,260
Pleasant Mount Public Library	PA	1,357	7.19	0.00	6.54	1.41	0.74	0.63	0.00	1,256
Lewis Library of Glasgow	MO	1,103	8.18	0.69	5.90	0.04	2.13	0.06	0.00	1,253
May Justus Memorial Library	TN	2,823	5.42	2.62	3.79	0.29	1.26	2.36	0.00	1,239
Vernon Public Library	NY	1,172	4.78	0.85	5.93	1.42	0.53	1.33	0.00	1,224
Philipsburg Public Library	MT	1,332	4.31	0.78	4.45	0.75	1.56	0.26	0.78	1,217
Pomeroy Public Library	IA	1,321	10.11	0.00	4.43	1.28	0.76	0.15	0.00	1,216
Garrison Public Library	ND	1,505	7.53	0.00	4.64	0.59	0.60	8.57	0.04	1,183