



Exceptional



Collaborative



Inclusive



Accountable



Customer-Focused

VISION:

TO BE A DYNAMIC LEADER IN FUELING THE INTELLECT AND IMAGINATION OF THOSE WE SERVE.

MISSION:

THE LIBRARY IS OUR COMMUNITY'S CONNECTION TO DIVERSE OPPORTUNITIES FOR EDUCATION, ENRICHMENT, AND ENGAGEMENT.

VALUES:

I AM...

EXCEPTIONAL

WE LOVE THE LIBRARY, OUR COMMUNITY AND OUR WORK. AS SUCH, WE STRIVE TO BE THE BEST AT WHAT WE DO AND TO CREATE A PLACE WHERE PEOPLE WANT TO BE.

COLLABORATIVE

WE BUILD CONNECTIONS AND POSITIVE RELATIONSHIPS WITH OUR TEAM, USERS AND COMMUNITY THROUGH MUTUAL TRUST AND RESPECT.

INCLUSIVE

WE ARE FREE AND OPEN TO ALL. WE TREAT EVERYONE WITH DIGNITY AND COMPASSION, AND SEEK DIFFERING OPINIONS IN ORDER TO ARRIVE AT THE BEST SOLUTIONS.

ACCOUNTABLE

WE DELIVER ON OUR COMMITMENTS AND ACT WITH HONESTY AND INTEGRITY AS CAREFUL STEWARDS OF OUR RESOURCES. WE CHALLENGE OURSELVES TO CONSTANTLY LEARN, ADAPT AND EVOLVE.

CUSTOMER-FOCUSED

WE LET CUSTOMER NEEDS DRIVE OUR DECISION-MAKING AND MOTIVATE US TO DELIVER WORLD-CLASS SERVICE EACH DAY. WE USE CREATIVE, INNOVATIVE THINKING TO FIND NEW AND BETTER WAYS TO SERVE CUSTOMERS.



washingtoncenterville
PUBLIC LIBRARY